



Document of withdrawal and revocation

In accordance with current legislation, products may be returned for whatever reason within 14 calendar days of receipt of the goods by the customer. For this, the conditions set out in this conditions page must be fulfilled. You can do this by completing the withdrawal document, sending it to the email address contact@waterrevive.com.

Refunds of the following products will not be accepted, as established by Royal Decree 1/2007 of 16 November, which approves the consolidated text of the General Law for the Defense of Consumers and Users and other complementary laws:

1. The provision of services, once the service has been fully executed, when the execution has begun, with the express prior consent of the consumer and user and with the acknowledgment on his part that he is aware that, once the contract has been completely executed by the employer, he will have lost his right of withdrawal
2. The supply of goods or services whose price depends on fluctuations in the financial market that the entrepreneur can not control and which may occur during the withdrawal period.
3. The supply of goods made according to the specifications of the consumer and user or clearly personalized.
4. The supply of sealed goods that are not fit to be returned for reasons of health protection or hygiene and that have been unsealed after delivery.
5. The supply of goods which, after delivery and having regard to their nature, have been mixed in an inseparable way with other goods. Toda mercancía debe ser devuelta en su embalaje y condiciones originales, en perfecto estado y protegida, evitando pegatinas, precintos o cintas adhesivas directamente sobre la superficie o embalaje del artículo. En caso contrario Waterrevive se reserva el derecho de rechazar la devolución.

Una vez rellenado y enviado el formulario de devolución recibirá las instrucciones para que nos lo haga llegar a nuestras instalaciones en su correo electrónico. Deberá enviar los bienes sin ninguna demora, en un plazo máximo de 14 días desde que nos comunique su deseo de ejercer el derecho.

Once you have filled in and sent the return form, you will receive the instructions to send it to our facilities in your email. You must send the goods without any delay, within a maximum period of 14 days from the time you tell us your desire to exercise the right.

The transportation costs arising from the return will be borne by you. You are free to choose and find the agency that best suits your needs or offer you the most competitive rates.

Once the goods have been received and verified that they are in perfect condition, the refund of the amount will be processed. We will refund the payment received from you, including the delivery cost with the exception of the additional costs resulting from the choice of a delivery method different from the less expensive form of ordinary delivery that we offer.

We will make the payment in a maximum period of 14 calendar days since exercising your right of withdrawal. Until we have received the goods we can retain the refund.





Company information	Customer information
Company name: Waterrevive, S.L.	First name:
CIF: B-87206629	Surnames:
Address: C / San Blas, 4 Local	Address:
ZIP CODE: 28607	ZIP CODE:
Town: El Álamo	Town:
State: Madrid	State:
Country: Spain	Country:
Phone: 605 28 24 20	Phone:
E-mail: contact@waterrevive.com	E-mail:

Order Date	Order Ref.	Quantity	Product Name

State the reason for returning the product:

- ☐ I do not like the product.
- ☐ It is different from what is described on the web.
- ☐ Quality is not as expected.
- ☐ Delay in shipping.
- ☐ Defective.
- ☐ Other:

MM / DD / YYYY

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